AMY J. PATTILLO, Patent Attorney P.O. Box 161327 - AUSTIN, TEXAS 78716 FAX # 512-306-0417

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Ext. of Time Reply Brief X IDS Statement Change of Address Other	Docket No. <u>AUS92001825U</u>	S1 Serial No. <u>10/015,266</u> Atty: <u>AJP</u>	
Amendment Notice of Appeal Amendment AF Appeal Brief (3 copies) Ext. of Time Reply Brief X IDS Statement Change of Address Other	Applicant: BROWN ET AL_		
Deposit Acct. No. 09-0447	Amendment Amendment AF Ext. of Time X IDS Statement	Notice of Appeal Appeal Brief (3 copies) Reply Brief	
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U.S. Patent and Trademerk Office; U.S. DEPARTMENT OF COMMERCE Under the Pagerwork Reduction Act of 1995, no dersons are required to respond to a ction of Information unless it displays a valid OMB control number. Application Number 10/015.266 TRANSMITTAL Filing Date 12/12/2001 FORM First Named Inventor Michael Wayne Brown Art Unit 2642 Examiner Name Ublies, Marie C (to be used for all correspondence after initial filing) Attorney Docket Number Total Number of Pages in This Submission AUS920010825US1 **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Fee Attached Licensing-related Papers of Appeals and Interferences Appeal Communication to TC Amendment/Reply Petition (Appeal Notice, Brief, Reply Brief) Petition to Convert to a After Final Provisional Application Proprietary Information Power of Attorney, Revocation Affidavits/declaration(s) Change of Correspondence Address Status Letter Other Enclosure(s) (please Identify Terminal Disclaimer Extension of Time Request below): Express Abandonment Request Request for Refund Information Disclosure Statement CD, Number of CD(s) Landscape Table on CD Certified Copy of Priority Remarks Document(s) The Commissioner is authorized to charge payment of any necessary fees or credit any Reply to Missing Parts/ overpayments to deposit account 09-0447 Incomplete Application Reply to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Amy J. Pattillo Signature Printed name Amy J. Kattillo Date 5/9/05 Rea No. 46,983 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below: Signature Amy J. Pattillo 5/9/2005 679/05 Date Typed or printed name

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief information Officer, U.S. Petent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS, SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PATENT 10/015,266

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of
Michael Wayne Brown, et al.

Serial No.: 10/015,266
Filed: 12/12/2001
Title: HOLD QUEUE WAIT
ESTIMATES
Atty Docket: AUS920010825US1

: Before the Examiner:
: Marie C. Ubiles
: Group Art Unit: 2642

: IBM Corporation (AP)
: c/o Amy J. Pattillo
: P.O. Box 161327
: Austin, Texas 78716

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Quynh H.

Name on May 9, 2005 by Amy J. Pattillo.

Signature

Date

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Sir:

Applicants submit herewith patents, publications, or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication, or other information referred to herein is "prior art" for this information unless specifically designated as such.

AUS920010825US1

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56(a) exists.

The attached form, a substitute for PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98(a)(1). Copies of each of the items on PTO-1449 are not required because each item cites a published US Patent Application or issued US Patent.

Applicants note that the enclosed Information Disclosure Statement is filed after the period described in 37 CFR 1.97(c), but before the payment of any issue fee. In accordance with 37 CFR 1.97(d), Applicants submit the statement specified in 1.97(e) and the fee set forth in 1.17(p). In particular, Applicants state in compliance with 1.97(e)(2) that no item of information contained in the Information Disclosure Statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in 1.56(c) more than three months prior to the filing of the enclosed Information Disclosure Statement.

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Respectfully submitted,

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	Application Number	40/045 000

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

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Complete if Known				
Application Number	10/015,266			
Filing Date	12/12/2001			
First Named Inventor	Michael Wayne Brown			
Art Unit	2642			
Examiner Name	Marie Übiles			
Attorney Docket Number	AUS920010825US1			

Examiner	Cite	Document Number	Publication Date	Name of Patentee or	Pages, Columns, Lines, Where
initials"	No.1	Number-Kind Code ^{2 (# known)}	MM-DD-YYYY	Applicant of Cited Document	Relevant Passages or Relevant Figures Appear
		^{US-} 5,946,386	8/1999	Rogers et al.	
		^{US-} 6,381,329	4/2002	Uppaluru et al.	
		^{US-} 6,522,743	2/2003	Hurd, Michael D.	
		^{US-} 6,845,155	1/2005	Elsey, Nicholas J.	
		^{US-} 6,826,276	11/2004	Brown et al.	
		US- 6,842,767	2/2005	Partovi et al.	
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FOREIGN PATENT DOCUMENTS						
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